# Racial Equity Plan Progress Report

**APRIL UPDATE** 

# Equity and Inclusion Office PORTLAND POLICE BUREAU |



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Hello Community,

We at the Equity and Inclusion Office are excited to present the first Monthly Update of the Racial Equity Plan (REP). The journey to posting this has been long requiring coordination between multiple divisions and explorations of many options for community updates. Our final decision to go with an update sheet came for a few different reasons. There is no simple way to track progress on many items recorded in this plan. We believe that the use of percentages or check boxes would be misleading and not paint the full picture of what was or was not done. We wanted to be able to provide context on each item. It is important to us that we are transparent with the community when something is not completed but it is also important to us to communicate why. We believed that a well-informed community is a valuable aid to the Bureau and want to give full insight into the operations of the REP to you. Finally, the REP is a flexible document that often allows for innovation, expansion and adaptation to new challenges. We feel like a detailed update sheet will give interested community members opportunities to learn about the way that the REP is adapting to new realities and how the items are supporting greater change within the community. We recognize however that the format we have chosen is lengthy and that the community may be interested in a more short form of reviewing our progress. In the future reports, we will explore how to more quickly convey progress on each item for community. In this report and all future reports, any changes from previously released documents will be italicized and highlighted in red. We are committed to continual improvements and if community members have suggestions on how we can improve these please send to PPBEquityOffice@portlandoregon.gov.

Best,

Marlon Marion, Equity and Inclusion Program Manager

Furthering the Citywide Racial Equity Goals and Strategies			
For the Period July 1, 2017 to June 30, 2022	For the Period July 1, 2017 to June 30, 2022		
Bureau: Portland Police Bureau  Director: Chief Chuck Lovell  Action Plan Development Lead(s): Marlon Marion, Equity and Diversity  Program Manager  Implementation Team Lead(s): Director's Team, Equity Leadership  Council, Equity and Inclusion Office (EIO)			
Bureau Equity Guiding Statement: The Portland Police Bureau is committed to racial equity, building trust within our community, encouraging relationships between officers and the people they serve, and making Portland a safer and more livable community.	Years four through five of this plan have been informed by years one through three.		

### **Some Frequently used Acronyms:**

**BHR- Bureau of Human Resources** 

**CAG- Chief's Advisory Group** 

**CHO-Chief's Office** 

**EIO- Equity and Inclusion Office** 

MWESB- Minority Owned, Woman Owned, or Emerging Small Business

**PEAC- Police Equity Advisory Council** 

**PEC- Police Equity Council** 

**PPB- Portland Police Bureau** 

**REP- Racial Equity Plan** 

### Prioritize

Long Term Goal: Center racial equity in all decision making and serve as a leader in citywide efforts to eliminate disparities.

Five Year Bureau Goal: Senior leadership will set priorities, invest in preparation tools and set clear expectations for implementing the racial equity plan. Strategies Used:

Operate with urgency and accountability- Items 1.1, 1.2, 1.3, 1.4 Implement Racial Equity Lens- Item 1.5 Build Organizational Capacity- Items 1.6, 1.7, 1.8

### Acronyms:

**AC- Assistant Chief** 

**CAG- Coalition of Advisory Group** 

**CHO- Chief's Office** 

**EIO- Equity and Inclusion Office** 

**OEHR- Office of Equity and Human Rights** 

**PEAC- Police Equity Advisory Council** 

**PEC- Police Equity Council** 

**PPB- Portland Police Bureau** 

**REP- Racial Equity Plan** 

Action Item	Year 4	Update	Information
1.1: PPB 5 year racial equity plan implementation is led by senior leadership.  EQUITY RETREAT IDENTIFIED PRIORITY	1) CHO and EIO will meet biweekly to discuss REP progress.  2) CHO will participate in Annual Equity Retreat to update plan.  3) CHO will sign updated plan.  4) Division leads will update the Chief on REP progress quarterly.  5) CHO will proactively address stalled action items through demonstrated accountability measures for completing assigned tasks.	EIO is engaging with monthly one on one meetings with REP leads. EIO is currently working on developing format for quarterly	Lead Branch: CHO/Equity Inclusion Office Lead Role: Chief of Police or Designee, EIO Program Manager Stakeholders: Division Leads, CHO Evaluation Tool: Calendar and attendance will verify CHO and EIO meeting regularly.  Attendance records can verify occurrence of Annual Equity Retreat to update plan.  An updated REP is signed by CHO annually.  Division leads will demonstrate their actions items are moving forward in the plan in quarterly meetings.

<b>1.2:</b> PPB 5 Year racial equity plan will be:	1) Equity Retreat will be held to review plan engaging with both internal members and community.	EIO has begun preliminary work on Equity Retreat.	Lead Branch: CHO/Equity Inclusion Office Lead Role:
1) Reviewed by senior	(tied to Action 1.1)		Chief of Police or Designee,
management and community			Assistant Chief of Services,
stakeholders annually.	2) EIO will update plan after 2021		Equity Program Specialist
	Equity Retreat. (tied to Action 1.1)		Stakeholders:
After review, EIO will:			Police Equity Council, OEHR,
	3) CHO will sign updated plan.		PEAC
2) Update the plan and	(tied to Action 1.1)		<b>Evaluation Tool:</b>
			Through attendance records 1)
3) Submit updated plan to PPB	4) OEHR will post updated and		CHO and EIO can verify
senior leadership at PPB for	signed plan.		occurrence of Annual Equity
approval and			Retreat to update plan.
4) OEHR for posting.			For 2) and 3) an updated and
,			signed plan can be verified by a
			date of chief's signature.
			For 4) a revised REP on OEHR's
			website will be the benchmark.

- **1.3:** Update mission/vision statements and assure the Bureau Equity Guiding Statement is embedded.
- 1) Update EIO's mission/vision statements.
- 2) Update PPB's mission/vision and assure the Bureau Equity Guiding Statement is embedded in PPB's mission and vision.

EIO will create a mission/vision statement. Statement will be available on its website.

Tied to Affirmative Action 20182020 Focus Area 8 Retention and Inclusion- Messaging. EIO has received input on mission and vision from internal and external partners and is planning a retreat to finalize the statement.

### Lead Branch:

CHO/ Equity and Inclusion Office

#### Lead Role:

Chief of Police or Designee Equity Program Manager Stakeholders:

PEAC, Strategic plan steering committee, EIO

#### **Evaluation Tool:**

For year 2-3. PPB

Mission/Vision statement updated to include the Bureau Equity Guiding
Statement and found on
Bureau website etcetera. PPB
Values with equity exists and can be found on PPB website and documents.
Awareness survey measures (year 4-5):
Do people know the Bureau Equity Guiding Statement?
Does PPB's Vision have equity noted in the values?

1.4: Explore project management programming/training to support continual progress and movement of the plan.	Core Teams will continue to meet. Core Teams will update action plans to meet their yearly goals. Cascade will be used to show progress to Chief.	One on one meetings between Equity Office and REP Managers are occurring monthly. Core Team meetings will occur quarterly.	Lead Branch: Equity and Inclusion Office Lead Role: Equity and Inclusion Program Specialist Stakeholders: PEAC, Division Leads, CHO Evaluation Tool: Plan management software is in place and being used. Annual and quarterly progress reports on goals are generated. Division action plans are created annually.
<ul> <li>1.5: Integrate equity into all bureau initiatives.</li> <li>Ensure: <ul> <li>A) strategic plans align with the REP and equity goals are central;</li> <li>B) all bureau departments initiatives /plan contains Equity Statement &amp; decision making.</li> </ul> </li> </ul>	All leadership will draft an equity goal statement for their division and submit a plan on how they will be using the Equity Lens within their division.  EIO will work with Bureau Leadership to formalize an official Equity Statement for each unit.	Management Staff has crafted Equity Statements as part of the Equity Lens Training as well as submitted how they plan to use the Equity Lens.  EIO has crafted Equity Statements for each unit based on submission. These have not been formally approved or submitted.	Lead Branch: CHO/Equity and Inclusion Office Lead Role: Equity and Inclusion Program Manager, Equity and Inclusion Program Specialist, AC of Services or Designee Stakeholders: PPB Division Leads, CHO, Communications Evaluation Tool: A) Strategic plan includes an equity statement. B) All equity relevant or programmatically important bureau printed materials include equity statements.

1.6: Integrate equity lens within all decision-making processes.  EQUITY RETREAT IDENTIFIED PRIORITY	Begin training on the Equity Lens. Explore policy options around use and training of the Equity Lens.	EIO has completed the Equity Lens Training.  There is currently no Equity Lens Policy drafts.	Lead Branch: Equity and Inclusion Office Lead Role: Equity and Inclusion Program Manager Stakeholders: CHO, PPB Leadership Evaluation Tool: Lens created and signed. Departments have signed documentation noting they understand the lens exists and commit to using it.
1.7: Senior leadership will support the development of and take the lead on the implementation of the equity communication plan (dependent on action item 5.1).	TWO YEAR GOAL EIO will work with CHO and Communications to increase EIO visibility.	EIO and the Communications team are planning on doing a podcast on the role of EIO in the bureau.	Lead Branch: CHO/Equity and Inclusion Office Lead Role: Chief of Police or Designee and Equity and Inclusion Program Specialist Stakeholders: OEHR, PPB advisory bodies, PEC, CSD Evaluation Tool: Equity is included in Strategic Communication Strategy.

1.8: PPB will create a Chief's Equity Review Council composed of members from all current and advisories and to include any members from future advisories.	TWO YEAR GOAL  Maintain advisory inclusive of representatives from all other advisories.	The Chief's Office has created the CAG (Coalition of Advisories Groups). The group is currently operating.	Lead Branch: CHO Lead Role: Chief of Police or Designee Equity and Inclusion Program Manager or Designee Stakeholders: EIO, PPB Advisory Bodies Evaluation Tool: Meeting notes and records
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### Recruitment and Hiring

Long Term Goal: End disparities in city government hiring and promotions.

Five Year Bureau Goal: Using a comprehensive equity lens, PPB will strengthen the bureau's practices, policies and procedures to promote focused recruiting and hiring of a more diverse, inclusive and equitable workforce. Strategies Used:

Implement Racial Equity Lens – Items 2.1, 2.2, 2.3

Be Data Driven – Items 2.4, 2.5

Partner with other institutions and communities - Item 2.6

Build Organizational Capacity - Items 2.7, 2.8, 2.9

#### Acronyms:

**CHO- Chief's Office** 

**BHR- Bureau of Human Resources** 

**EIO- Equity and Inclusion Office** 

**OEHR- Office of Equity and Human Rights** 

**PEC- Police Equity Council** 

**PPB- Portland Police Bureau** 

**REP- Racial Equity Plan** 

Action Item	Year 4	Update	Information
<ul> <li>2.1: Document PPB local and national recruitment and marketing strategies for members of color, women, those from non-traditional fields and academic programs, and any intersection of these.</li> <li>A) Create a plan for strengthening PPB local and national recruitment and marketing strategies for members of color, women, and any intersection of these.</li> <li>B) Assure that this plan is reviewed, updated and approved annually.</li> <li>EQUITY RETREAT IDENTIFIED PRIORITY</li> </ul>	As recruitment and hiring is being moved to BHR, EIO will meet with BHR around recruitment and hiring process. Discuss and embed recommendations from Equity Retreat with BHR partners and personnel. Create plan for moving forward.	EIO has established regular meetings with BHR.  EIO and BHR business partner are currently working on a draft for hiring process. In particular focusing on eliminating inequitable barriers in the hiring process.	Lead Branch: BHR Partners (Formerly Personnel Division) Lead Role: BHR Business Partner (Formerly Personnel Manager or Designee) Stakeholders: CHO, Equity and Inclusion, BHR, Recruitment partners, Personnel Division Evaluation Tool: Personnel REP action plans created.

<b>2.2:</b> Continually update officer panel interview questions to align with desired officer competencies related to equity.	As recruitment and hiring is being moved to BHR, EIO will meet with BHR around recruitment and hiring process. If officer interview panels are renewed, EIO will work with BHR to make sure equity questions are included. EIO will discuss and embed recommendations from Equity Retreat with BHR partners and personnel.	This item has been moved back to Personnel Division. Personnel Division regularly submits questions to the Equity and Inclusion Office for review.  Personnel and Equity and Inclusion Office are working on a master list for general qualifications in addition to working on special equity questions for individual positions.	Lead Branch: Personnel Division Lead Role: Personnel Manager or Designee Stakeholders: EIO, CHO, BHR Evaluation Tool: To be determined
2.3: Assess internal support needs of current members of color and women to assess inclusion, utilizing several outreach practices to assess satisfaction rate.	Collect data and ensure that it be used to make any necessary improvements in the future.	EIO is currently working with the Police Equity Council Subcommittee to determine best methods of researching inclusion within the bureau.	Lead Branch: Equity and Inclusion Office Lead Role: Equity and Inclusion Program Specialist Stakeholders: CHO, PEC, Personnel Evaluation Tool: Survey

2.4: Track, measure and report changes in diversity of sworn and non-sworn bureau personnel.	Work with BHR to create dashboard for recording changes in diversity.	BHR currently has a dashboard on hiring: https://www.portlandoregon.gov/b hr/index.cfm?&a=698280  This can be compared to OEHR's demographic dashboard: https://www.portlandoregon.gov/oehr/index.cfm?&a=595121  The BHR business partner plans to work with BHR data analyst on a more comprehensive dashboard.	Lead Branch: BHR Partners (Formerly Personnel Division) Lead Role: BHR Business Partner (Formerly Personnel Manager or Designee) Stakeholders: SSD, OEHR Evaluation Tool: Dashboard
<ul><li>2.5: Utilize exit interview tools to learn from members about the strengths and weaknesses of the organization.</li><li>Create annual review and reporting processes.</li></ul>	Develop formalized exit interview protocol.	Exit interview protocol draft is completed. Next steps are for the Equity and Inclusion Office and Chief's Office to review the protocol.	Lead Branch: Personnel Division Lead Role: Personnel Manager or Designee Stakeholders: EIO, CHO Evaluation Tool: Records of Exit Interviews Records of Exit Insights
2.6: Create long-term strategies that invest in the development of local talent. Develop partnerships with local organizations that support this development.	As recruitment and hiring is being moved to BHR, EIO will meet with BHR around recruitment and hiring process. Outreach and recruitment partnerships will be led by BHR, with PPB supplying officers. Cadet program and any additional programs administered by PPB.	BHR is looking into avenues for expanding partnerships with universities. Recruitment plans are currently in flux due to uncertainty of when the Bureau will be able to hire more officers. BHR is exploring opportunities to connect current officers with interested parties.  The Chief has approved Standard Operating Procedures for Cadets program. The bureau has begun	Lead Branch: BHR Partners (Formerly Personnel Division) Training Division Lead Role: BHR Business Partner (Formerly Personnel Manager or Designee) Training Division Stakeholders: EIO, Personnel, CHO Evaluation Tool: Info Session Attendance

	Expand info sessions/how to apply workshops – in partnership with BHR. Will review and embed Equity Retreat suggestions. Efforts will be focused on building pipeline and leveraging talent pools.	contracting for Camp Rosenbaum. The bureau facilitates 110 events with Cadets. Training Leadership is interested in embedding Equity and Procedural Justice Training into Cadet Program. Training seeks to support Personnel's vision in recruitment.	
2.7: Leadership, all HR personnel, and all those serving on interview panels are committed to recruiting and screening candidates in a manner that fosters diversity and inclusion.	As recruitment and hiring is being moved to BHR, EIO will meet with BHR around recruitment and hiring process.  EIO and BHR will set targets for recruitment (e.g. 30 – 40% BIPOC or female) and focus on restoring and maintaining trust with community through equitable hiring.  PPB leadership articulate and model goals for improved diversity hiring.	BHR discusses goals with EIO during weekly discussions. BHR is looking to create Equity in hiring tool similar to one used at other bureaus.	Lead Branch: BHR Partners (Formerly Personnel Division) Lead Role: BHR Business Partner (Formerly Personnel Manager or Designee) Stakeholders: Equity and Inclusion Office, Evaluation Tool: BHR created tool.
2.8: Embed Equity core competencies for every supervisor and manager position posting and job description.	Two Year Goal  Work with BHR to embed equity competency requirement for all positions. Work with BHR to embed equity skills in class comp.	This item is in the preliminary stages. BHR is currently reviewing citywide class comp. BHR Business Partner will reach out to BHR to review classification specific to the Police Bureau.	Lead Branch: BHR Partners (Formerly Personnel Division) Lead Role: BHR Business Partner (Formerly Personnel Manager or Designee) Stakeholders: EIO, Personnel, RU Posting Job Evaluation Tool: Job Description

<b>2.9:</b> Increase understanding of proactive preventative options such as mediation options and navigating the 2.02 policy.	Create new system, have system approved, and communicate new system to bureau membership.	Equity and Inclusion Office has worked with BHR partners, Internal Affairs, the Policy team, Independent Police Review, and OEHR in the creation of a process that will increase member's knowledge and access to programs that allow them to resolve conflicts between internal parties. Process is still in development.	Lead Branch: Equity and Inclusion Office Lead Role: Equity and Inclusion Program Specialist Stakeholders: Internal Affairs, BHR Evaluation Tool: New mediation procedures and policies.
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## Leadership Development

Long Term Goal: Create a culture of continuous learning and improvement.

Five Year Bureau Goal: We have an inclusive leadership development program and a succession-planning process to identify and develop a core of leaders across the bureau. Leaders and employees throughout PPB receive integrated equity training specific to their area and level, focused on achieving the Bureau's overall goals.

### **Strategies:**

Be Data Driven – Item 3.1 Implement a Racial Equity Lens – Item 3.2 Build Organizational Capacity – Items 3.3, 3.4, 3.5, 3.6

### Acronyms:

**CHO- Chief's Office** 

**BHR- Bureau of Human Resources** 

**EIO- Equity and Inclusion Office** 

**LMS- Learning Management Series** 

**PEC- Police Equity Council** 

**PPA- Portland Police Association** 

**PPB- Portland Police Bureau** 

**PPCOA- Portland Police Commanding Officer Association** 

**RU- Responsible Units** 

Action Item	Year 4	Update	Information
3.1: Identify the common core competencies of leadership and management (formal and informal) that are linked to advancing equity and inclusion goals within the organization.  EQUITY RETREAT IDENTIFIED PRIORITY	Training will work with Equity and Inclusion Office to identify equity leadership and management competencies and add them to the Bureau's identified leadership competencies.  Training will build a leadership equity self assessment tool (independent of BHR processes) around increasing core competencies in these traits.	This work was initially planned to be assigned to be a Hatfield Fellow but due to background check failure, this work was delayed.  Equity Data Analyst will begin work upon hiring.	Lead Branch: Training Division, Equity and Inclusion Office Lead Role: Training Division Captain or Designee, Equity Data Analyst Stakeholders: CHO/Equity and Inclusion, PPCOA, PPA Evaluation Tool: 360-degree feedback, interviews, performance reviews and leadership equity tool.
3.2: Develop individual equity leadership systems to embed within executive training programs; sergeant academies; and for non-sworn managers.  EQUITY RETREAT IDENTIFIED PRIORITY	All command staff and non-sworn managers will be trained on Equity Lens.	All command staff and non-sworn managers have been trained on Equity Lens as of the end of 2020.	Lead Branch: Training Division, Equity and Inclusion Office Lead Role: Training Division Captain or Designee, Equity Program Manager Stakeholders: CHO/Equity and Inclusion Evaluation Tool: Training records.

3.3: Design and institute tiered leadership development training for all sworn members.  Design and institute separate tiered leadership development training for all non-sworn members.	Leadership will be trained on the Equity Lens.  Develop Leading with Equity LMS trainings.	All command staff and non-sworn managers have been trained on Equity Lens as of the end of 2020.  Leading with Equity LMS trainings has not happened due to Hatfield Fellowship falling through. This cannot be completed until 3.1 is complete.	Lead Branch: Training Division, Equity Inclusion Office Lead Role: Training Division Captain or Designee, Equity Training Specialist Stakeholders: CHO/Equity and Inclusion Evaluation Tool: Report on Course Use and Completion Rates.
<b>3.4:</b> Explore self-guided leadership technology platform that encourages ongoing skill building outside of the in-service structure.	Create leading with Equity LMS trainings.	Has not happened due to Hatfield Fellowship falling through.  This step cannot be completed until 3.1 is complete.	Lead Branch: Training Division, Equity and Inclusion Office Lead Role: Training Division Captain or Designee, Equity and Inclusion Office Stakeholders: CHO/ Equity and Inclusion Evaluation Tool: Course Use and Completion Rates.
<b>3.5:</b> Develop and provide opportunities for cross-training as well as multi/cross- agency training collaboration.	Explore institutionalizing Results Based Accountability trainings.	EIO has attended Results Based Accountability Training.	Lead Branch: Equity and Inclusion Office /Training Division Lead Role: Equity Program Manager Training Division Captain or Designee Stakeholders: Personnel, Equity and Inclusion

			Evaluation Tool: Centralized Participation Records.
3.6: Assess the current promotional processes to identify opportunities to increase access for women and people of color.	Two Year Goal  Build a robust system of analyzing promotions and interest. Create Bureau Plan for Promoting Women and People of Color based on available data potentially using a Cohort model.	Equity and Inclusion Office have been added into promotional process.  BHR, Personnel, and EIO have begun to discuss how to analyze promotions and interest.	Lead Branch: BHR/Personnel Lead Role: BHR Partner Personnel Division Captain or Designee Stakeholders: Training Division, Equity and Inclusion, CHO, Detectives, Forensics, All RUs Evaluation Tool: Bureau Plan for Promoting Women and People of Color created through Equity Lens.

# **Staff Development**

Long Term Goal: Create a culture of continuous learning and improvement.

Five Year Bureau Goal: Through integrated, sequential and ongoing training, all employees (sworn and non-sworn) will be equipped to build a diverse, inclusive and equitable workforce.

### **Strategies:**

Build Organizational Capacity- Items 4.1, 4.2, 4.3, 4.4, 4.5, 4.6 Partner with other Institutions and Communities – Item 4.7

### Acronyms:

**CHO- Chief's Office** 

**BHR- Bureau of Human Resources** 

**EIO- Equity and Inclusion Office** 

**FTO- Field Training Officer** 

**PEAC- Police Equity Advisory Council** 

**PPB- Portland Police Bureau** 

TAC – Training Advisory Council

Action Item	Year 4	Update	Information
4.1: Strengthen training for leadership to build knowledge, attitudes and skills related to equity and inclusion.  EQUITY RETREAT IDENTIFIED PRIORITY	Leadership will be trained in Equity Lens Training.  Further integrate procedural justice into patrol procedures program, including debriefs and scenarios.  Begin to integrate the analyses from In-service trainings into future trainings.	All command staff and non-sworn managers have been trained on Equity Lens as of the end of 2020.  Procedural Justice has been fully integrated into patrol procedures programs including debriefs and scenarios.  Training Division has been evaluating effectiveness based on internal surveys and seeks to move to also measure impact externally.	Lead Branch: Training Division Lead Role: Training Division Captain or Designee Stakeholders: EIO, Division Leads, CHO Evaluation Tool: Training records. Procedural Justice Coordinator Action Plan.
<b>4.2:</b> Strengthen the bureau's ongoing in-service equity training programs for sworn and nonsworn.	Equity Training Analyst or other leadership identified staff will work to begin to integrate Equity into training curriculum (similar to Procedural Justice).	Equity Training Specialist has been hired. The Equity Training Specialist is currently evaluating current trainings to see how the Equity Lens can be institutionalize, acknowledging gaps, and looking for areas to embed Equity. The Equity Training Specialist is preparing to pilot Equity program in ongoing in-service.	Lead Branch: Equity and Inclusion Office Lead Role: Equity Training Specialist Stakeholders: EIO, Procedural Justice Officer Evaluation Tool: Training records, EIO Training Analyst Action Plan
<b>4.3:</b> Strengthen the bureau's advanced academy equity training programming.	Equity Training Analyst or other leadership identified staff to identify areas to embed Equity into Advanced Academy.	Equity Training Specialist has been hired. The Equity Training Specialist is currently evaluating current trainings to see how the Equity Lens can be institutionalize, acknowledging gaps, and looking for areas to embed	Lead Branch: Equity and Inclusion Office Lead Role: Equity Training Specialist Stakeholders: Training

		equity. The Equity Training Specialist is preparing to pilot equity program in advanced academy.	Evaluation Tool: Training records, EIO Training Analyst Action Plan.
4.4: Build capacity and awareness of equity of all training staff.  EQUITY RETREAT IDENTIFIED PRIORITY	Training Staff will be trained on Equity Lens Training.  EIO will work with Training to embed Equity and courageous conversations within current FTO training.	Training Leadership has received Equity Lens Training.	Lead Branch: Equity and Inclusion Office Lead Role: Equity Training Specialist Stakeholders: Training Evaluation Tool: Training staff records.
<b>4.5:</b> Normalize Community Engagement language and practices.	Members of the Community Service Division will train at 2020 Sergeants Academy.	Community Service Division Training in 2020 Sergeants Academy on Community Engagement. Training included Equity components and instructions on communicating with community members with Limited English Proficiency.	Lead Branch: Community Services Division/Training Lead Role: Captain of Training/Captain of Office of Community Engagement Stakeholders: EIO, Strategic Planners Evaluation Tool: Training module as approved by the Training Captain.
<b>4.6:</b> Embed Wellness practices at all levels of the bureau, from the onset of all employment within PPB.	Training will analyze data for RUs that reach the 1-year mark, create and implement a Wellness Directive, create and train an internal group of members that can coach other members in fitness, yoga, mobility, and meditation.	Training Division is currently doing an end of pilot analysis on the wellness initiative. A Wellness Directive has been drafted and is being reviewed. The plan to train an internal group of members on fitness will move	Lead Branch: Training Division Lead Role: Training Division Captain or Designee Stakeholders: Personnel, CHO, EIO Evaluation Tool:

		forward depending on survey and pilot.	Action plan. Focus group recommendations.
<b>4.7:</b> Integrate community expertise into department training programs to serve as advisors to assist in building culturally responsive trainings.	Explore options for creation of program to bring diverse community expertise to training with TAC and EIO. Decide on best program.	Working on a Standard Operating Procedure that would bring in TAC and other impacted community leaders to weigh in on new trainings. Still in discovery phase.	Lead Branch: Equity and Inclusion Office Lead Role: Equity Training Specialist Stakeholders: TAC, EIO, PEAC Evaluation Tool: Training roster and schedule, Innovation Fund Grants Advanced Academy training records.

### Communications and Access

Long Term Goal: Change Existing City Services using racial equity best practices to increase access for communities of color and immigrant and refugee communities. Increase internal legitimacy.

Five Year Bureau Goal: We are committed to internal and external transparency and collaboration. We document our compliance with Titles II and VI of the Civil Rights Act. We have developed and maintained open, direct, and multi-faceted lines of communication with all of the communities we serve.

### Strategy:

Implement A Racial Equity Lens – Items 5.1, 5.2 Operate with urgency and accountability - 5.3, 5.4, 5.5 Be Data Driven – 5.6

### Acronyms:

**CHO- Chief's Office** 

**BHU- Behavioral Health Unit** 

**BHR- Bureau of Human Resources** 

**DOJ OCR- Department of Justice Office of Civil Rights** 

**EIO- Equity and Inclusion Office** 

**OEHR- Office of Equity and Human Rights** 

**PEC- Police Equity Council** 

**PPB- Portland Police Bureau** 

**REP- Racial Equity Plan** 

Action Item	Year 4	Update	Information
5.1: Develop a proactive external and internal communication strategy to promote equity, diversity and inclusion.  EQUITY RETREAT IDENTIFIED PRIORITY	Add videos, articles, policy points, resources and communication around anti-racism work to EIO's page on the PPB internal website.	EIO has consulted with its Police Equity Council around what resources are need. EIO is in the process of creating the basic resources.	Lead Branch: Equity and Inclusion Office Lead Role: Equity Program Specialist Stakeholders: Communications Specialist, CHO, Training Division. Evaluation Tool: Video Views. Website Materials.
5.2: Develop equity lens toolkit that will be utilized in all programs, policies, practices, missions and decisions. Ensure that understanding of inclusive processes are integrated throughout the bureau.  EQUITY RETREAT IDENTIFIED PRIORITY	All command staff and non-sworn managers trained on Equity Lens.	All command staff and non-sworn managers have been trained on Equity Lens as of November of 2020.	Lead Branch: Equity Inclusion Office/Training Division Lead Role: Equity Manager or Designee, Training Captain Stakeholders: Communications, OEHR, Policy Team, Core Team, Training. Evaluation Tool: Lens signed by leadership. Training Records.
<b>5.3:</b> Assure that communications meet the needs of the ten safe harbor	Consult with OEHR around creation of more formalized approach to meeting the requirements of the ten safe	The Equity Office has reviewed the Language Access Resolution and has consulted OEHR around the creation of a formalized Language Access Plan.	Lead Branch:  Equity Inclusion Office  Lead Role:  Equity Manager

languages groups and comply with Title VI regulations.  FEDERAL MANDATE	harbor languages groups and Title VI regulations.		or Designee Stakeholders: Communications, OEHR, City Attorney, DOJ OCR, SSD, Office of Community Engagement Evaluation Tool: Data related to language access and stops.
5.4: Assure compliance with the Americans with Disabilities Act, Title II.  FEDERAL MANDATE	Work with OEHR on a workshop to identify weaknesses in the Bureau's proposed accommodation apparatus and roll out.	Equity and Inclusion Manager has met with OEHR and discussed accommodations. OEHR communicated that they are centralizing the process citywide.	Lead Branch: CHO/Equity and Inclusion Office Lead Role: Executive Lieutenant & Equity and Inclusion Manager Stakeholders: Communications, Equity and Inclusion, and OEHR Evaluation Tool: OEHR
<b>5.5:</b> Assure that access for historically marginalized groups is in compliance with Title VI. <b>FEDERAL MANDATE</b>	Two Year Goal  Use data to determine whether we are providing access to all marginalized groups in compliance with Title VI. Use results to develop solutions where needed and to create access for identified marginalized groups.	EIO has worked with Tribal Director to improve Police support of indigenous communities.  EIO is in process of hiring Equity Data Analysis to use data to identify access for marginalize groups.	Lead Branch: Equity Inclusion Office Lead Role: Equity Manager Stakeholders: OEHR, Tribal Director Evaluation Tool: Relevant Documents

<b>5.6:</b> Develop the tools necessary	Develop accommodations tracking	Equity and Inclusion Manager is	Lead Branch:
to document compliance with	policy and procedure.	consulting with OEHR in developing	Equity and
Title II and Title VI related		draft for accommodation tracking.	Inclusion
requests and accommodations.			Office/CHO
			Lead Role:
			Equity Manager
FEDERAL MANDATE			Stakeholders:
			OEHR, BHU, Policy Team,
			Title VI Coordinator, Title II
			Coordinator
			Evaluation Tool:
			Documentation of
			compliance plan is found
			sufficient by OEHR to track
			and report requests and
			accommodations as required
			by federal and local
			authorities.

## Stakeholder Engagement

Long Term Goal: Strengthen outreach and public engagement for communities of color, youth, and immigrant and refugee communities. Increase bureau legitimacy in the communities we serve, particularly in communities of color. Improve ratings of police services as measured by the City Auditors Annual Community Surveys.

Five Year Bureau Goal: We are responsive to the needs of the communities we serve.

Strategy:

Partner with other institutions and communities – Items 6.1, 6.2, 6.3, 6.4 Building Organizational Capacity- Items 6.5, 6.6, 6.7 Be Data Driven- Item 6.8

### Acronyms:

**CAG- Coalition of Advisory Groups** 

**CHO- Chief's Office** 

**BHR- Bureau of Human Resources** 

**EIO- Equity and Inclusion Office** 

**PCCEP- Portland Commission on Community Engaged Policing** 

**PEC- Police Equity Council** 

**PIAC- Public Involvement Advisory Council** 

**PPB- Portland Police Bureau** 

**REP- Racial Equity Plan** 

Action Item	Year 4	Update	Information
Action 6.1: Strengthen established community Advisory Groups to empower collaborative engagement with bureau leadership.  EQUITY RETREAT IDENTIFIED PRIORITY	Two Year Goal  Advisories to engage with bureau leadership through CHO Advisory (Tied to 1.8).	The CAG (Chief's Advisory Group) has regular meetings with the Chief's Office.  The Bureau has created a Latino advisory.  The Behavior Health Unit Advisory Council group had its first quarterly community engagement meeting.	Lead Branch: Community Services Division Lead Role: Captain of Community Services Division Stakeholders: PPB Advisory Committees, Office of Community Engagement, Equity and Inclusion Evaluation Tool: Frequency of Meetings
6.2: Establish and maintain new Advisory Committee to support the bureau's equity initiatives empowered to collaboratively engagement with bureau's Equity and Inclusion Office.	Two Year Goal  Continue to support and shape the advisory council through its first year in operation.	The PEAC (Police Equity Advisory Council) has be operational for over a year. It has drafted formal recommendations to the Chief and interfaced with the REP stakeholders.	Lead Branch: Equity and Inclusion Office Lead Role: Equity and Inclusion Program Specialist Stakeholders: Community Services Division Evaluation Tool: Meeting Minutes
<b>6.3:</b> Establish and maintain new Advisory Committee specifically targeted to engage youth in the community.	Convene PCCEP Youth Subcommittee, Youth Educating Police and the Community Service Division to identify need and existing structures. Ensure that the plan is sustainable and respectful.	Community Services Division has begun to plan on Youth Advisory. Plan is expected to be completed by July 1 <sup>st</sup> .	Lead Branch: Community Services Division Lead Role: Captain of Community Services Division Stakeholders:
EQUITY RETREAT IDENTIFIED PRIORITY			Community Services Division Evaluation Tool: Meeting Minutes

6.4: Work with other City structures to continually enhance bureau community engagement efforts and equity initiatives progress.  EQUITY RETREAT IDENTIFIED PRIORITY	Work with PCCEP and PIAC to ensure that the Police Bureau continues to grow in its community engagement efforts.	EIO representatives, the Inspector General, and representatives of the Chief's Office attend PCCEP (Portland Commission on Community Engaged Police) meetings regularly. Community Services Division Captain attends Building Bridges Events. EIO has been keeping in touch with City Wide Advisory Coordinator around when it may be best to engage with PIAC (Public Involvement Advisory Council).	Lead Branch: Community Services Division and Equity and Inclusion Office Lead Role: Equity Manager and Captain of Community Services Division Stakeholders: PIAC, CHO, Civil Life Evaluation Tool: Community Engagement App and Equity Lens Tool
<b>6.5:</b> Reconvene and maintain an internal advisory committee, PEC, inclusive of sworn and non-sworn members that will inform bureau initiatives inclusive of equity.	Two Year Goal  Continuing work on the video campaign and creating programs to assess the supports needed for women and People of Color within the bureau. Establish Subcommittees to assist in moving REP and Anti-Racism work forward.	PEC has two reoccurring subcommittees. The Training Subcommittee provides feedback to the Equity Training Specialist on the Equity video series for the Bureau's LMS (Learning Management Series). The Culture Subcommittee has begun work on a project that will assess how to make a more inclusive culture within the bureau.	Lead Branch: Equity and Inclusion Office Lead Role: Equity Manager or Designee Stakeholders: CHO/Equity and Inclusion, Police Equity Council Evaluation Tool: Attendance Records, Action Plan and Meeting Minutes.
<b>6.6:</b> Create mechanism to support protected classes of employees within PPB.	Collect data related to the experience of PPB protected classes.	The PEC Culture Subcommittee has begun the work on a project which will evaluate the experience of employees from protected classes.	Lead Branch: Equity and Inclusion Office Lead Role: Equity Program Specialist Stakeholders: Equity and Inclusion, Police Equity Council Evaluation Tool: Anonymous Surveys

6.7: Explore past initiative Intergroup Dialogues. Identify city partners to assist with reconvening and modifying the practice to encourage the continued practice of courageous conversations.	Two Year Goal  Create and implement a concrete plan about moving forward in intergroup dialogue.	The Chief Office exploring options for increasing comfort around discussions of race in leadership.	Lead Branch: Equity and Inclusion Office Lead Role: Equity Manager or Designee Stakeholders: Intergroup Dialogue Facilitators Evaluation Tool: Participant Evaluation.
6.8: Develop the tools necessary to document, analyze, and develop community engagement to inform equity management decisions.	Create data management team that will help expand/inform how to best collect additional data and use data to inform community engagement decisions.	Materials for Data Management Team have been created with the Police Equity Council. The team will be created by the Equity Data Analyst.	Lead Branch: Equity and Inclusion Office Lead Role: Equity Manager or Designee Stakeholders: Operations, SSD Statistical Support Unit, Office of Community Engagement, Equity and Inclusion Evaluation Tool: Proposed tool(s) for documentation, analysis, and development of community engagement and records indicating wide use of tool.

### Data Management

Long Term Goal: Provide equitable City services to all residents.

Five Year Bureau Goal: We are an empirically driven bureau. We collect and use disaggregated data about all our services to develop and adapt/shape equitable policies, evaluate and improve performance as well as offer transparency and accountability to our community. Strategies

Be Data Driven – 7.1, 7.2, 7.3 Build Organizational Capacity – 7.4

### Acronyms:

**CHO- Chief's Office** 

**BHR- Bureau of Human Resources** 

**EIO- Equity and Inclusion Office** 

**OEHR- Office of Equity and Human Rights** 

**PEC- Police Equity Council** 

**PPB- Portland Police Bureau** 

**REP- Racial Equity Plan** 

Action Item	Year 4	Update	Information
7.1: Invest in systemic improvements of data collection, analysis, and reporting to inform equity related management decisions relating to community engagement, recruitment, hiring, and retention activities.  EQUITY RETREAT IDENTIFIED PRIORITY	Work on putting together data team to guide EIO on data collection.  Leverage capacity of Strategic Services Division to provide expertise on data collection and analytical support as a substitute for unfunded Equity Data Analyst position.	Equity Data Analyst position funded and housed in OEHR. EIO and OEHR are in the process of hiring the analyst.	Lead Branch: Equity Inclusion Office/ Strategic Services Division Lead Role: Equity Manager/ Strategic Services Manager Stakeholders: Personnel, Outside consultants, BHR, SSD Evaluation Tool: Report from committee addressing data needs, access, and collection with recommendations for upcoming year.
<b>7.2:</b> Strengthen data collection systems that document training activities related to equity.	Increasing available online equity trainings and recording use of those equity trainings.	The EIO led Equity Training are tracked like other Trainings within the Learning Management System.	Lead Branch: Equity Inclusion Office Lead Role: Equity Manager Stakeholders: Training Evaluation Tool: Training Reports.
<b>7.3:</b> Utilize OEHR's Racial Equity Toolkit to review the stops data, GET data and hiring data to identify racial disparities.	Strategic Services Division will use OEHR's toolkit to analyze PPB's hiring data. SSD will continue to identify racial disparities in STOPS data.	BHR has made data on hiring available: https://www.portlandoregon.gov/bhr/a rticle/698280  SSD plans to use this data to improve recruitment, backgrounding and hiring process to better bring in diverse candidates within the bureau.	Lead Branch: Equity and Inclusion Office/ Strategic Services Division Lead Role: Equity Manager/ Strategic Services Manager Stakeholders: CHO, SSD, OEHR, Operations

		SSD has produced quarterly STOPS report: https://www.portlandoregon.gov/police/65520.  Another STOPS Quarterly report is expected to be available mid-May.	Branch Evaluation Tool: Include analysis/narrative in annual Stops Data Report, Recommendations provided based on data.
<b>7.4:</b> Implement an ongoing evaluation processes of the racial equity plan.	Use Cascade to update Chief's Office and Stakeholders on progress.	EIO has used Cascade to inform the monthly updates.  EIO has begun to track update progress in the monthly update sheet.	Lead Branch: Equity Inclusion Office Lead Role: Equity Program Specialist Stakeholders: CHO, Evaluation team, PEC Evaluation Tool: Equity Retreat and Cascade quarterly reports.

### **Budgeting and Contracting**

Long Term Goal: Prioritize equity strategy by allocating funds to facilitate the equity plan and create greater opportunities in City government contracting.

Five Year Bureau Goal: PPB's budget and financial equity strategy is embedded within all practices and has the support to rollout initiatives. PPB will have a process that shows value in creating opportunities for minority and women owned businesses & guidance for future budget decisions. Strategies:

Operate with urgency and accountability – 8.1, 8.2 Build Organizational Capacity- 8.3, 8.4, 8.5, 8.6, 8.7

Be Data Driven-8.8, 8.9

Partners with other institutions and communities-8.10

### Acronyms:

**CHO- Chief's Office** 

**BHR- Bureau of Human Resources** 

**EIO- Equity and Inclusion Office** 

MWESB- Minority Owned, Woman Owned, or Emerging Small Business

**OEHR- Office of Equity and Human Rights** 

**PEC- Police Equity Council** 

**PPB- Portland Police Bureau** 

**REP- Racial Equity Plan** 

**RU- Responsible Unit** 

SAP- Systeme, Andwendungen, Produkte in der Datenverarbeitung (Systems, Applications, Products in Data Processing) – A software used by the City of Portland for budgeting

Action Item	Year 4	Update	Information
8.1: Continually assess the funding needs of the equity team.  EQUITY RETREAT IDENTIFIED PRIORITY	Assess annually the budget needs to the office and where additional funding may be needed.	EIO is meeting with Business Services Group bi-weekly to discuss Equity in Budgeting and EIO's budget opportunities.	Lead Branch: Equity and Inclusion Office Lead Role: Equity Manager Stakeholders: CHO, Business Services Group Evaluation Tool: Budget Equity Tool.
8.2: Convene budget advisory council year round in order to strengthen involvement and recommendations to PPB budget.  BUSINESS SERVICE GROUP IDENTIFIED PRIORITY	Increase the scope of meetings to be more comprehensive, and increase the number of community members serving on advisory.	There is a 12 member Bureau Wide Advisory Committee that has expanded its scope from a budget focus to looking at all of Police Functions.  More Information can be found here: https://www.portlandoregon.gov/police/ 63881	Lead Branch: Business Services Group Lead Role: Business Services Manager Stakeholders: CHO, EIO Evaluation Tool: Budget Bureau Advisory Council schedule, Documented Recommendations.
8.3: Educate bureau procurement process owners in the importance of racial and gender equity when soliciting quotes from vendors, in its contracting and purchases, regardless of	Two Year Goal  Training is embedded and will continue.	The current procurement training occurs at the Sergeant's Academy and does not incorporate MWESB (Minority Owned, Woman Owned, or Emerging Small Business) goals.  Business Services Group is preparing to develop a training for a future Sergeants	Lead Branch: Business Services Group Lead Role: Business Operations Manager Stakeholders: CHO, EIO, Training Evaluation Tool:

total dollar amount.  Develop education component for RU Managers to increase awareness of MWESB contracting, general procurement priority.		academy. In addition, Business Services Group is exploring training for admin staff and professional staff managers. Plans for training include value of MWESB contracts, advice on how to identify MWESB contracts, and the importance of informing businesses who qualify to be MWESB but are not recognized as such how to apply.	MWESB Procurement Reports, SAP reports, PCARD Reports.
8.4: Develop education component for Sergeant Academy, Lieutenant, and professional support staff in RUs to increase awareness and value of MWESB contracting and procurement priority.	Gather MWESB data and identify areas to increase contracts.	Business Services Group has gathered MWESB data and done a preliminary analysis. Next steps will be to identify areas of weakness and opportunity.	Lead Branch: Business Services Group Lead Role: Business Operations Manager Stakeholders: CHO, EIO Evaluation Tool: Training Evaluation & measured increase in procurements year over year.
<b>8.5:</b> Incorporate MWESB procurement goals into the 1:1 fiscal consultation process.	Formalize discussions with SOPs.	Business Services Groups is currently working with RUs on budget management.  There is currently a SOP (Standing Operating Procedure) in place for working with RUs. Next step will be to modify SOP to include MWESB procurement goals into discussion.	Lead Branch: Business Services Group Lead Role: Business Operations Manager Stakeholders: CHO, EIO Evaluation Tool: SOP

8.6: Utilize technology to enhance the communication around contracting priorities.	Explore options relating to using online Learning Management Software to communicate contract priorities.	No progress. Business Services Group plans to explore options with Equity and Inclusion and Training Division.	Lead Branch: Business Services Group Lead Role: Business Services Manager Stakeholders: CHO, EIO, Training Division Evaluation Tool: Annual Procurement Report, to become more frequent.
8.7: Draft PPB procurement policy that will strengthen the utilization of the state database and support management of pcard usage.	Finalize Policy Draft.	Draft is currently in progress. Business Operations Manager is currently reviewing policy.	Lead Branch: Business Services Group Lead Role: Business Operations Manager Stakeholders: CHO, EIO Evaluation Tool: Annual Procurement Report, to become more frequent.
8.8: Incorporate equity outcome measures around hiring and MWESB procurement and budget development into the PPB's community facing dashboard.  EQUITY RETREAT IDENTIFIED PRIORITY	Continuing to the process of accessing data. Creating dashboard with types of contracts.	Data around Hiring is publicly available through Bureau of Human Resources: https://www.portlandoregon.gov/bhr/index.cfm?&a=698280  Current contracts are being analyzed by Business Services Group. Plans for the development of a dashboard are in progress.	Lead Branch: Business Services Group Lead Role: Business Operations Manager Stakeholders: CHO, EIO Evaluation Tool: Annual Procurement Report, Tableau reports.

<b>8.9:</b> Utilize procurement data to set contracting & procurement goals.	Analyze data that was collected.	Business Operations Manager is currently analyzing procurement for MWESB data. Business Services Group is currently engaging around internal discussion around setting goals.	Lead Branch: Business Services Group Lead Role: Business Operations Manager Stakeholders: CHO, EIO Evaluation Tool: Procurement and SAP purchasing reports.
8.10: Regularly engage with procurement and OEHR to assure that the Police Bureau aligns racial and gender focused practices and goals with the citywide efforts for procurement and budget practice.	Two Year Goal  Continue to work with OEHR to identify process improvements and shared opportunities.	Business Services Group has worked with OEHR on use of the budget equity tool. Business Services Group plans to meet with OEHR to discuss REP items and opportunities to collaborate.	Lead Branch: Business Services Group Lead Role: Business Services Manager Stakeholders: CHO, EIO Evaluation Tool: Procurement and budgetary reports & narrative.

Marlon Marion Equity Manager